

Contacts sync from phonebook

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Heylo can help people who know each other connect and find groups on Heylo!

Mutual Contact Consent

Contact relationships on Heylo are mutual, meaning both you and the other person must opt in for the connection to be recognized. This ensures that no one can access your profile or message you unless you both agree to share contact information.

Benefits of Syncing Contacts

When you sync your phone's contact list with Heylo, you gain the ability to see who in your contacts is on Heylo. If both you and a contact have each other's number saved—and both of you have chosen to sync your contacts—Heylo recognizes you as mutual contact. Then, you can:

- See your contacts in your Heylo group in the [members directory](#)
- View the [profile](#) of mutual contacts, even if they are not in your Heylo group
- Send [direct messages](#) to mutual contacts, even if they are not in your Heylo group
- [Discover](#) groups that your mutual contacts are in, and allow them to discover your groups too
- Get recommendations of new members to [invite](#) to your group based in part on mutual contacts

Opt-in, opt-out

When you use Heylo, by default, you do not have contacts synced. If you opted-in to contact syn and would like to opt back out, no problem! Please [get in touch with the Heylo team](#). Once turned off, mutual contacts lose the ability to see you as a contact and therefore cannot see your profile outside of your group, direct message with you, or see groups you are in. Heylo will never message or spam contacts.

Contact Privacy

Heylo places a high priority on privacy. Your phone number is not visible to mutual contacts. If you choose not to sync your contacts, people outside your group cannot see your profile or any groups you belong to.

