

Onboard from Meetup

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Onboarding your members from Meetup is seamless! Members do not need to download a new app and can sign up with one tap.

Migrating from Meetup with Meetup Pro

The easiest way to migrate from Meetup is to export member emails. Member exports are free on Heylo, but Meetup requires a Meetup Pro account to export. To get a Meetup Pro subscription, sign up for a free trial, export your member info, and then cancel the free trial.

Once you have your member email info, Heylo can personalize your member onboarding! Share your member roster with the Heylo team via support chat or support@heylo.co, and Heylo onboards each member individually and automatically uploads all the applicable existing information from the roster.

Here's how it works: Heylo sends a personalized email to each member. The email contains a custom link unique to that member with all their information from the member roster. It can include everything from their email, name, attendance, and emergency contact to their membership plan, renewal date, and payment info. When members accept the invitation and click the link, the information is automatically added to their account. They can confirm their information is correct when they join.

Personalized onboarding invite links are one-time use to maintain security. If a member skips the email and signs up directly in Heylo, no problem! Heylo matches their email with the corresponding email in the member roster and automatically adds their info.

As a leader recently with personalized onboarding recently said, "You guys are great. My members are loving Heylo. I have not gotten one single complaint, ZERO!"

Supplement Meetup with communications

Alternatively, an organizer can supplement their Meetup group with Heylo communications. Copy the group link and paste it in multiple places throughout your Meetup group - comments, announcements, event descriptions, and event chat.

In all cases, a Heylo team member is available to assist with migration, and there is no cost to onboard your members to Heylo.
