

# Block and restrict direct messages

03/11/2024 3:58 pm PDT

On Heylo, members have control over who can send them direct messages. Any member can block another member.

## Blocked members

- Any existing direct message conversation is deleted when blocked, and no new direct message conversation can be initiated.
- Blocks do not apply to group activities. For example, members can still see messages and event attendance in the group.
- Blocked members cannot direct messages.
- No notifications are sent to the person who was blocked.
- For further unwanted or inappropriate activity, consider selecting Report.

## How to block and unblock

- To block a member, navigate to their profile and select “Block”
  - To unblock a member, navigate to their profile and press the three-dot menu to select “Unblock”
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